



## Information Technology Solutions

# Twin Eagle Times

March 2009

### Twin Eagle's New Office Space

In order to meet with our continued growth, Twin Eagle Consulting has moved into new office space in the DTC area of Denver Colorado. Please note our new address: 7330 S. Alton Way, Suite 12C, Centennial CO 80112. If you are in the area, please stop by and check out our new offices.



### Featured Employee

*Tom Grove – Manager, Network Operations*



Tom's career spans almost thirty years of IT experience. Tom was instrumental in the creation of Twin Eagle Consulting's new Network Operations Center and will serve as the manager of the NOC. Tom looks forward to assisting you in creating a customized solution for your network management needs.

### NEW PRODUCTS AND SERVICES

#### Utility and Oil & Gas Managed Services

Twin Eagle is proud to announce the completion of our new Network Operations Center (NOC). Twin Eagle's NOC provides our customers monitoring for essential computer systems, core applications, network backbone, end-point devices and radio systems on their network. Regular reporting will be provided to show performance of network systems allowing for pro-active network management. Our staff of engineers will work with you to identify and design processes for backup and restoration of critical equipment configurations. Remote technical

assistance will be provided to staff members to aid with troubleshooting and training.

#### Service Agreements

In order to provide the highest level of support and service to our customers, Twin Eagle has created new tiered Service Plans. By offering tiered plans, we allow you to select the level of support that fits your needs.

*For further information and pricing please contact us at 303-531-4598.*

### Current Events

Twin Eagle Consulting has received Notice of Award for the TransCanada Keystone Oil Pipeline Project. We will be providing communications for the US portion of a 2,148 mile oil pipeline from Hardisty, Alberta Canada to US Midwest markets.

### Radio Trade in Credit

For a limited time, Twin Eagle Consulting will give a credit toward the volume purchase of any new radio product when you trade in legacy GE MDS or competitor radios. Please contact us at 303-531-4598 for further information and product availability.

### CONTACT US TODAY!

For more information on any of our products or services please visit us on the Web at:

[www.twineagleconsulting.com](http://www.twineagleconsulting.com)

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**Twin Eagle Consulting, LLC**